PRIVACY POLICY

Ikhaya Automation Systems strives for transparency and trust when it comes to protecting your privacy and we aim to clearly explain how we collect and process your information. It's important to us that you should enjoy using our products, services, and website(s) without compromising your privacy in any way. This policy applies to its websites (https://www.ikas.co.za; https://www.myfridgeonline.co.za), products and services offered by Ikhaya Automation Systems.

This policy applies to "users" and "customers" (or "you") of Ikhaya Automation Systems; that is anyone subscribing or interacting with any product or service from Ikhaya Automation Systems. This includes subscribers, website users, etc.

Personal identification information

You may visit the website, https://www.ikas.co.za, without telling us who you are or revealing any personal information about yourself. We track the Internet address of the domains from which people visit us and analyse this data for trends and statistics, but the individual user remains anonymous.

However, for our service website, such as https://www.myfridgeonline.co.za, we require a subscription for you to utilise it. For this we track personal information, such as Name, Email Address and Phone Number, which allows the user engagement of certain site related activities/services.

Non-Personal identification information

We may collect non-personal identification information about Users whenever they interact with our Sites(s). Non-personal identification information may include the browser name, the type of computer or smart device and technical information about the User's means of connection to our Site(s), such as the operating system and the Internet service provider's utilized and other similar information.

How we use collected information

https://www.myfridgeonline.co.za may collect and use User's personal information for the following purposes:

- Allows the user to access to relevant data/activities/services on the Site.
- To improve customer service the information you provide helps us respond to your customer service requests and support needs more efficiently.
- To improve our Site we may use feedback you provide to improve our products and services.

Cookies

Our Site may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User's may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

Disclosure of information to third parties

Ikhaya Automation Systems does not sell, rent, loan, trade, or lease any personal information collected at our web site, including membership forms or customer e-mail lists. We will not share your information with any third parties without your consent. The only time we may pass on your personal information is when we receive a court order instructing us to do so.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site(s).

We use the most up to date methods to protect the information you share with us from unauthorized access or disclosure. We provide bank grade 128bit TLS/SSL security for the sites that collect personal information. We hash protect all passwords in our database

Accuracy

We do our best to maintain the accuracy of personal information you supply to us. To assist us in this task, we have implemented tools that will allow you to review and update personal information whenever you wish.

Changes to this privacy policy

Ikhaya Automation Systems has the discretion to update this privacy policy at any time. When we do, we will revise the updated revision and date at the bottom of this page. We encourage User's to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site(s), you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site(s). Your continued use of the Site(s) following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy or the practices of our site(s), please contact us at: info@ikas.co.za